**SUMMARY OF EXPLORE THE PROBLEM PHASE**

Use this Explore the Problem summary page to gather up the work you completed on each worksheet. Consider the holistic learning outcomes (see the right side of this page) as you summarize this information. Take the opportunity now to make changes as needed.

**INDIVIDUAL FIELDWORK TOOLS**

**#2 Interview Questions & Additional Techniques**

What were the three best questions you asked or techniques you used that lead to new understanding or ideas?

1. 

2. 

3. 

**#3 Interview 1st Reflection**

What are the three most important things you learned during your first interview?

1. 

2. 

3. 

**#4 Interview 2nd Reflection**

What are the three most important things you learned during your second interview?

1. 

2. 

3. 

**#5 Observations & Journey Mapping**

What are the three most important things you learned during your observation?

1. 

2. 

3. 

**#7 Shadow Reflection - OPTIONAL**

What are the three most important things you learned during your shadow?

1. 

2. 

3. 

**#3 Interview 3rd Reflection**

What are the three most important things you learned during your third interview?

1. 

2. 

3.